**NOTICE OF NON-DISCRIMINATION**

**Section 1557 of the Affordable Care Act (ACA)** 12/2024

Freedom At Home LLC complies with applicable Federal civil rights laws and does not discriminate in hiring or admissions, on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation and gender identity). Our Agency does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation and gender identity).

**NOTICE OF AVAILABILITY OF LANGUAGE ASSISTANCE SERVICES AND**

**AUXILIARY AIDS AND SERVICES**

Freedom At Home LLC:

* Provides free aids/services to individuals with disabilities to communicate effectively with us, such as:

○ Qualified sign language interpreters.

○ Written information in other formats (large print, audio, accessible electronic formats, other formats).

**ATTENTION**: For individuals whose primary language is not English (LEP) free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call our agency at 888-322-4318.

* Free language assistance services and auxiliary aids and services when necessary for compliance with Section 1557, to patients whose primary language is not English (LEP) such as:

○ Qualified interpreters.

○ Information written in other languages.

Language Line Services (<http://www.languageline.com/> 800-752-6096)

If you need these services, contact Chris Cornelius.

If you believe that Freedom At Home has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation and gender identity), you can file a grievance with:

Agency Name: Freedom At Home LLC

Civil Rights Coordinator: Chris Cornelius

Civil Rights Coordinator Email: CC@freedomathome.us

Agency Address: 51111 Woodward Ave, Ste 765, Pontiac, MI 48342

Agency Phone: 888-322-4318

Agency Fax: 888-322-3192

You can file a grievance in person or by mail, email or fax. If you need assistance filing a grievance,

Chris Cornelius, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at

[*https://ocrportal.hhs.gov/ocr/portal/lobby.jsf*](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf)*,* or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F

HHH Building, 1-800-368-1019, 800-537-7697 (TDD)